

# Javan Miller

## IT Consultant | Helping Businesses Grow Through Technology

Wadsworth, OH | (330) 510-1096 | javan@javanmiller.com

### Profile

I design and deliver networking and computing solutions that enable reliable, scalable business operations. I partner with small to medium-sized businesses to turn technical requirements into well-architected, production-ready systems.

My academic background includes a degree in Computer Science with a minor in Business Administration from the University of Akron, and I am passionate about continuous learning, consistently expanding my skills through professional certifications.

### Experience

#### INFORMATION TECHNOLOGY CONSULTANT | PALITTO CONSULTING SERVICES | JANUARY 2024 – PRESENT

- Consult small to medium-sized businesses to help find technical solutions that meet their business needs
- Engineer and implement data networks to support and enhance business productivity
- Collaborate with our clients' stakeholders to develop solutions that create five-way wins
- Ensure client success by facilitating efforts with internal engineering teams and third-party vendors

#### IT SUPPORT TECHNICIAN | PALITTO CONSULTING SERVICES | JULY 2021 – JANUARY 2024

- Joined the team while a full-time student, applying concepts learned in the classroom to real-world environments
- Diagnosed and resolved technical issues across hardware and software platforms to ensure optimal performance
- Provided technical support to end users to help understand processes
- Assisted in deploying equipment and migrating data to new solutions

### Education

#### BACHELORS IN COMPUTER SCIENCE | UNIVERSITY OF AKRON | AUG 2022 - MAY 2025

MINOR IN BUSINESS ADMINISTRATION

### Certifications

- CompTIA Network+
- CompTIA Security+
- Sophos Firewall Technician
- Sophos Central Endpoint and Server
- Microsoft Endpoint Administrator
- Microsoft 365 Administrator
- FBI CJIS Security and Privacy
- Google IT Support Professional Certificate